



Email Delete Barrier Checklist

Lead Generation Emails

Use this checklist *before* sending lead generation emails to increase response rates.

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customers now.

SUBJECT LINE

- 1. Makes the contact feel like he / she must reply
- 2. Is not more than 6 words
- 3. Relates to the content in the body of the email

SALUTATION

- 4. Includes the contact's first name

SIGNATURE

- 4. Includes your phone number and company web address
- 5. Includes a way to get to know you (LinkedIn, Twitter, Facebook Fan Page)
- 6. Appears short

FORMAT

- 7. Easy to read, standard font in black text
- 8. No graphics
- 9. No attachments
- 10. No bullets
- 11. Includes varying paragraph lengths
- 12. Includes one or two short 1 sentence paragraphs
- 13. Uses colloquial, spoken English
- 14. Has your name in the "From" column of the inbox
- 15. Includes a call to action in the first paragraph
- 16. Closes with an implied action such as "I look forward to your reply."

CONTENT

- 16. Feels very specific to the target contact title and micro-segment
- 17. Includes one trigger event or business issue in the first paragraph
- 18. Includes the value to the prospect in addressing the trigger event
- 19. Makes one offer related to the trigger event or business issue
- 20. Tells the prospect exactly what to do in the call to action
- 21. The length does not exceed 99 words



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