KLA GROUP

Email Delete Barrier Checklist

How to Get More Replies from Your Emails

Writing emails is an ever-changing art. What gets a response one day is ignored the next. Don't recycle old messaging. Use this checklist. Constantly refresh how you write emails. Initiate relationships. Increase response rates. Get more appointments.

Subject Line

- Feels personal to this contact and target market
- Most important words at the beginning in case of mobile truncation
- Relates to the content in the body of the email
- □ Is explicit, not general such as "following up" or "checking in"
- Makes the contact feel like they must reply

Salutation

- □ Includes the contact's first name
- Begins with a warm welcome such as "Hi"
- Includes comma after the first name

Capture and keep your prospect's attention.

Grab The Bloodhound Prospecting Strategy now.

All Content

- Begins with 1 or 2 personal, rapport-building sentences
- Uses a warm, friendly tone throughout in colloquial, spoken English
- E Feels very specific to the contact title or micro-segment you're emailing
- Uses easy-to-read, standard 11- or 12-point black or blue font
- All hyperlinks are obviously not phishing links
- □ Includes only one hyperlink in the body of the email
- ☐ Has your name in the "From" column of the inbox
- Tells the prospect what to do in the call to action

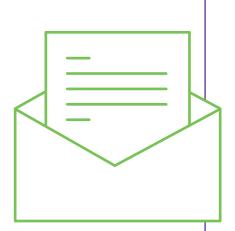
TOUD

- Templated closing is adjusted to align with the email content if appropriate
- $\hfill\square$ Sent to yourself and you like how it looks

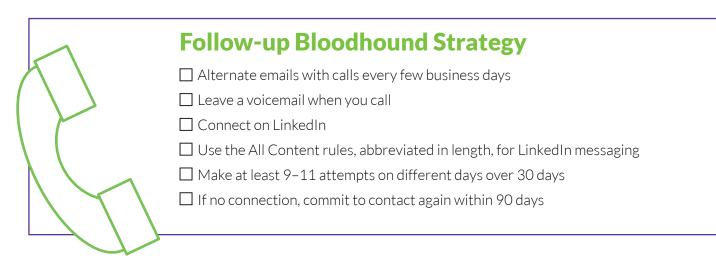
Content: Content: Initial Email Follow up Emails ☐ Makes no false claim that Paraphrases the purpose and call to action of the initial email you've emailed or called before Forwards the initial email with the □ Written conversationally, focused on relationship building details if possible Includes one immediate trigger event or Uses the same subject line, shortened to add business issue different content to the end as appropriate Includes the value to the prospect in addressing ☐ May include several bullets if content is kept brief the trigger event soon ☐ Makes one offer related to the trigger event or May include an interest-building attachment business issue (meet, click, enroll ...) that will not eliminate the need to speak with you ☐ The length does not exceed 99 words Are varying lengths, some brief with only 2 Uses short 1-2 sentence paragraphs sentences but not to exceed 79 words and 1 closing question □ Ideally no more than 2 short paragraphs Uses no bullets, underline or bold text including the 1 closing question □ Includes no graphics in the body □ Suggests a day and time to talk □ Nothing is attached as you'll cover this when Follows up with a calendar invitation you speak

Share Your Tips

What email strategies do you recommend? Let us know and we'll share them in our Weekly Sales Tip! **info@klagroup.com**



Signature: Signature: **New Message Reply Message** Template includes an engaging, **Template includes an engaging**, personable closing personable closing Includes your phone number and company web □ Is shorter than your new address message signature May include your photo or logo to be more inviting □ Includes your phone number □ Includes LinkedIn and website hyperlinks and company web address to verify and get to know you ☐ May include a link to Includes a link to a piece of company content a different piece of with a call to action company content with a Uses colored fonts to highlight the content call call to action to action Uses spacing and small Uses spacing and small font size to appear short font size to appear short



We're Here to Guide You

Don't navigate revenue generation alone. If you would like coaching, training, Do-It-for-You assistance or just a conversation, contact us today at **+1-303-741-6636** or **info@klagroup.com** and let's talk.



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